
INSIDE WENTWORTH

BECAUSE CARE BEGINS AT HOME



NEW CORRESPONDANCE

As part of our continued growth and commitment to clear communication, we have introduced new dedicated email addresses for key areas of the business.



NEW CO-ORDINATOR

We're delighted to officially welcome Charlotte to Wentworth Community Care as our new Care Coordinator.



A SWEET THANK YOU TO CALLY & KELLY

We would like to say a huge thank you to Cally and Kelly, who went above and beyond for their clients this month by making pancakes to celebrate Pancake Day.

It's moments like these that truly reflect what Wentworth Community Care is all about. Taking the time to create something special, bring a smile to someone's face, and turn an ordinary day into a memorable one shows genuine compassion and thoughtfulness.

Small gestures make a big difference especially for clients who may not otherwise get to enjoy these traditions. Your kindness, creativity and dedication do not go unnoticed.

Well done both, you've made us very proud ❤️



NEW DEDICATED EMAIL ADDRESSES

As part of our continued growth and commitment to clear communication, we have introduced new dedicated email addresses for key areas of the business.

This will help ensure queries are directed to the right person quickly and handled efficiently.

- Compliance@wentworthcommunitycare.co.uk – Clare
- Coordinator@wentworthcommunitycare.co.uk – Charlotte
- HR@wentworthcommunitycare.co.uk – Lara
- Info@wentworthcommunitycare.co.uk – Rick
- Manager@wentworthcommunitycare.co.uk – Mel

Using the correct email address will help us respond faster and keep communication organised as we continue to expand.

Thank you all for your cooperation and support as we strengthen our systems and processes.

WELCOME TO OUR NEW CO-ORDINATOR

Welcome to the Team, Charlotte!

We're delighted to officially welcome Charlotte to Wentworth Community Care as our new Care Coordinator.

Charlotte joins us at an exciting time as we continue to grow and strengthen our service. The coordinator role is central to ensuring smooth rotas, consistent communication, and high standards of care across the board and we're confident Charlotte will play a key part in supporting both our staff and the people we care for.

Please join us in making her feel welcome and supported in her new position. As always, teamwork and communication are vital, so if you need to contact Charlotte regarding scheduling or coordination matters, you can reach her at:

✉ coordinator@wentworthcommunitycare.co.uk

We're looking forward to the positive impact she will bring to the team. Welcome aboard, Charlotte!

THOUGHT OF THE DAY

“THE SMALLEST ACTS OF KINDNESS
OFTEN MAKE THE BIGGEST
DIFFERENCE. NEVER UNDERESTIMATE
THE IMPACT YOU HAVE.”

ACCESS OUR POLICIES & TRAINING RESOURCES

As part of our commitment to continuous improvement and professional development, we would like all staff to sign up to our website platform where our policies, procedures, and training videos are readily available.

This resource has been created to give you easy access to important information at any time, whether you need to refresh your knowledge on a policy, review best practice guidance, or revisit training materials.

Having direct access ensures everyone is working from the most up-to-date versions of our policies and supports us in maintaining high standards of care, compliance, and professionalism.

If you have not yet registered, please take a few minutes to sign up. Should you experience any difficulties accessing the platform, please contact the office for support.

Thank you for your cooperation and commitment to maintaining the standards we are proud of at Wentworth Community Care.

You can access this at:
www.wentworthcommunitycare.co.uk

PARTNER SPOTLIGHT



Adrian Penfield

07865790065

lightyear89@gmail.com

We'd like to give a big thank you to Lightyear Mechanics, who have been extremely reliable and consistently competitive on price when supporting our staff with vehicle repairs and maintenance. Their flexibility, quick turnaround times, and honest approach have made a real difference in keeping our team safely on the road. If any staff are interested in using their services, their contact details can be found above.

WELLBEING WEDNESDAYS

Wellbeing Wednesdays are part of our ongoing commitment to supporting the health and wellbeing of our staff. Caring roles can be both physically and emotionally demanding, so these sessions are designed to provide a supportive space to pause, reflect, and access helpful information. Wellbeing Wednesdays may include guidance on managing stress, physical health tips, signposting to local services, and general wellbeing support. Our aim is to encourage open conversations, promote self-care, and ensure staff feel supported both in and out of work. We encourage all staff to attend where possible and to speak with the office if additional support is needed.

Location: Office, 7 Market Place, ST19 9BS

Next session: 4th February & 4th March 2026

CONTINUING OUR CHARITY COMMITMENT

Last year, together, we proudly raised an incredible £3,131 for Prostate Cancer UK, Alzheimer's Research UK, and Cancer Research UK.

This was a fantastic achievement and a real reflection of the generosity, teamwork and community spirit within Wentworth Community Care.

This year, we want to continue building on that momentum. Supporting important causes that impact so many families remains close to our hearts, and we are committed to making an even bigger difference in 2026.

We will once again be hosting our Charity Golf Day, which was a huge success last year, and we're looking forward to making it even bigger and better.

If any staff members have ideas, suggestions or would like to get involved in fundraising activities this year, please put them forward – whether it's events, challenges, raffles or community initiatives. Every idea counts, and every contribution makes a difference.

Thank you to everyone who supported last year's efforts. Let's see what we can achieve together this year.

Should You Wish to Get in Touch

If you have any questions, feedback, ideas for future newsletters, or would like to share something positive, we'd love to hear from you.

You can get in touch by:

Email: wentworthcommunitycare@gmail.com

Phone: 01902946935