

INSIDE WENTWORTH

BECAUSE CARE BEGINS AT HOME



STORM GORETTI

January brought challenging weather conditions across the UK as Storm Goretti caused snow, ice, and difficult travel in many areas.



OFFICE MOVE

We have recently moved from 6 Market Place to 7 Market Place, giving us a larger, more modern office space. The new premises include improved facilities and a dedicated on-site training room, supporting our continued growth and development.



STORM GORETTI

During January, the UK was affected by Storm Gorette, which was issued with an amber weather warning, indicating a significant risk to life and property due to snow, ice, strong winds, and hazardous travel conditions.

Throughout this period, Wentworth Community Care acted promptly to ensure the safety of both clients and staff. Our contingency and business continuity plans were implemented where required, with clear prioritisation of high-risk clients and time-critical medication. Rotas were adjusted to minimise travel distances, and staff safety remained a key consideration in all decisions made.

Despite the challenges, care continued to be delivered safely where conditions allowed. This was made possible by the professionalism, flexibility, and teamwork shown by our staff, many of whom adapted at short notice and supported one another during difficult conditions.

We are proud of how the team responded during Storm Gorette. The way staff communicated, followed guidance, and put safety first reflects the values of Wentworth Community Care. Learning from this period will continue to strengthen our emergency planning and resilience moving forward.



OFFICE MOVE - INVESTING IN OUR FUTURE

Wentworth Community Care has recently relocated from 6 Market Place to 7 Market Place, marking an important step forward in supporting our growing service and workforce. The move provides us with a larger, more modern office environment designed to better meet the needs of both staff and the people we support.

The new premises offer improved facilities and a more functional layout, including a dedicated on-site training room. This allows us to deliver inductions, mandatory training, observations, and development sessions directly from the office, improving access to learning and creating a more supportive training experience for staff.

In addition to enhanced training facilities, the new office provides a more practical space for meetings, supervision, and day-to-day operational support. This move reflects our ongoing commitment to investing in our team, strengthening internal systems, and ensuring we have the right infrastructure in place to continue delivering safe, high-quality care.

We look forward to welcoming staff into the new office and using the space to support development, collaboration, and continued service improvement.

WELCOME TO OUR NEW SENIOR TEAM MEMBERS

We are pleased to welcome Paige Hindley and Tracey Parry to the team as our newest Senior Care Staff.

Both Paige and Tracey bring valuable experience, knowledge, and leadership skills to Wentworth Community Care, and we are confident they will be a great support to both staff and service users. Their roles will help strengthen day-to-day operations, provide guidance to care staff, and support the continued delivery of high-quality care.

We would like to wish Paige and Tracey a warm welcome and every success in their new roles. Please join us in supporting them as they settle into their new role.

THOUGHT OF THE DAY

**EVERY VISIT MATTERS
BECAUSE EVERY PERSON MATTERS**

DID YOU KNOW?

FACTS & FIGURES

Did you know?

Around 90% of the information processed by the brain is visual, which is why first impressions matter so much.

Did you know?

The human brain can generate enough electricity to power a small light bulb.

Did you know?

You are more likely to be struck by lightning in your lifetime than to win the UK National Lottery jackpot.

Did you know?

The human body has over 600 muscles, but it takes only 17 muscles to smile and over 40 to frown.

Did you know?

A single teaspoon of honey represents the lifetime work of around 12 bees.

Did you know?

Laughing for just 10–15 minutes a day can help reduce stress hormones and improve mood.

Did you know?

The average person will spend around 25 years of their life sleeping.

Did you know?

Your heart beats about 100,000 times a day, pumping blood through nearly 60,000 miles of blood vessels.

Did you know?

The human nose can recognise and remember over 1 trillion different scents.

Did you know?

Your skin replaces itself roughly every 27 days.

PARTNER SPOTLIGHT



Adrian Penfield

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We'd like to give a big thank you to Lightyear Mechanics, who have been extremely reliable and consistently competitive on price when supporting our staff with vehicle repairs and maintenance. Their flexibility, quick turnaround times, and honest approach have made a real difference in keeping our team safely on the road. If any staff are interested in using their services, their contact details can be found above.

WELLBEING WEDNESDAYS

Wellbeing Wednesdays are part of our ongoing commitment to supporting the health and wellbeing of our staff. Caring roles can be both physically and emotionally demanding, so these sessions are designed to provide a supportive space to pause, reflect, and access helpful information. Wellbeing Wednesdays may include guidance on managing stress, physical health tips, signposting to local services, and general wellbeing support. Our aim is to encourage open conversations, promote self-care, and ensure staff feel supported both in and out of work. We encourage all staff to attend where possible and to speak with the office if additional support is needed.

Location: Office, 7 Market Place, ST19 9BS

Next session: 4th February

MESSAGE FROM THE MANAGER

As we reflect on recent weeks, I want to take a moment to thank every member of the Wentworth Community Care team for your continued commitment and professionalism.

The start of the year brought its challenges, particularly during Storm Goretta, where difficult weather conditions tested both our resilience and our planning. I am extremely proud of how staff responded – prioritising safety, supporting one another, and ensuring essential care continued where it was safe to do so. Your flexibility and dedication during this time truly demonstrated the values of our organisation.

Alongside this, we have also taken positive steps forward as a service, including our recent move to 7 Market Place. This new space allows us to better support staff through improved facilities and on-site training, and reflects our ongoing investment in you and the future of Wentworth Community Care.

Thank you for the care, compassion, and professionalism you show every day. Your work makes a real difference to the lives of the people we support, and it does not go unnoticed.

Best wishes,
Rick Dell
Registered Manager
Wentworth Community Care

Should You Wish to Get in Touch

If you have any questions, feedback, ideas for future newsletters, or would like to share something positive, we'd love to hear from you.

You can get in touch by:

Email: wentworthcommunitycare@gmail.com

Phone: 01902946935